

## Customer Workshop Summary, July 26, 2017 at the Oregon Convention Center

### Overview

This summer, BPA launched a series of customer workshops to solicit input on a series of commercial issues, primarily around results of the Pro Forma Gap Analysis but also including commercial alternatives to address requests for service given the decision not to build the I-5 Corridor Reinforcement.

BPA held a couple of “level-set” meetings with customers to provide the background, context and scope of the workshops and, on July 26, 2017, launched the first in a series of workshops.

The first workshop was focused on four topics as described below:

1. Conditional Firm – BPA provided an overview of how it implements the Conditional Firm product on its Network. Ensuring customers’ understanding of how BPA implements this product is integral to customers understanding how the CF product could evolve to enable service requests with impacts on the South of Allston flowgate.
2. Commercial Service Alternatives for South of Allston – BPA presented and asked for input on its proposal for responding to commercial requests that require new incremental capacity over the South of Allston flowgate during an Interim period between now and development of long-term non-wires solutions.
3. Queue Management - BPA presented and asked for input on a suite of proposed changes that would better align BPA’s policies and practices with the pro forma tariff and industry standards. The suite included changes to Re-bids, Remainders, Roll-over rights and Source/Sink information requirements for both the long-term and short-term reservations.
4. Tariff Engagement Design – BPA presented and asked for input on its proposal for a new process for modifying BPA’s tariff. This new process would require modification of Section 9 and remove the need to file tariff modifications with FERC.

Within each topic, BPA held three workshop sessions and aggregated feedback received throughout the day. The following summaries are BPA’s attempt to capture key themes, concerns and questions identified by stakeholders.

### South of Allston Interim Service Themes

- How will this service alternative apply to NT customers? How will firm-ups be handled for conditional firm for NT?
- Will CF inventory across SOA be allocated amongst its customers in queue order?
- How long will the ‘interim’ period last and when is the next cluster study??
- Provide data and analysis between CF inventory levels and frequency of BPA curtailments (why would inventory need to be increased when there are so few curtailments)?
- Would be beneficial to crosswalk the other Queue Management changes with the interim SOA alternative to understand impacts. Maybe a process diagram or a flow diagram that would outline what happens if a TSR needing SOA is offered a partial offer, or has a term less than 5 years, etc.



### Queue Management Themes

- What is the rationale for source/sink requirements for short-term and long-term markets?
- BPA should build out (with customer input) customer's options under a partial service offer with the elimination of remainders.
- Within queue management, what is the problem BPA is trying to solve? Or are you trying to improve the processing of the long-term queue or be aligned with industry standard?
- BPA must maintain market competitiveness so support acquisition and/or upgrade of tools.
- Build out the benefits and risks to both BPA and customers for each option.
- Is BPA willing to look at not being in line with pro forma or industry standard?

### Tariff Engagement Design Themes

- Stakeholder responses specific to BPA's 212 proposal:
  - Some customers suggest continued FERC oversight as in the near-term, the proposed 212 process causes uncertainty; while in the long-term there is perceived customer risk.
  - Some customers suggest adding to Section 9 language that would demonstrate BPA's commitment to a 212 process.
  - Some customers suggest leaving Section 9 language flexible so a 212 process is not required for change.
- Procedural and implementation concerns related to the proposed 212 process:
  - Additional clarity is needed on roles and responsibilities during a 212 process.
  - Customers are concerned around interactions with the hearing officer in a 212 process.
  - How will BPA deal with customer specific issues w/ terms, conditions and contracts?
  - What is driving the rush to change the tariff now?

### Next Steps

A two week comment period on the topics presented in the July 26 workshop concludes August 8, 2017. Stakeholders are encouraged to submit specific questions and comments through their account executives or [techforum@bpa.gov](mailto:techforum@bpa.gov). BPA will respond to comments as appropriate and consider this input in its decision making process.

### Stay Involved

BPA has posted all presentations to its public web site located at <https://www.bpa.gov/transmission/CustomerInvolvement/TransmissionBusinessModel/Pages/default.aspx>. This web site will be the common repository for all documents for future workshops as well. Customers and stakeholders should continue to submit questions or comments through their account executive or [techforum@bpa.gov](mailto:techforum@bpa.gov).